Integrity and Coherence for Social Media Moderation Agents

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Social media platforms moderate billions of content items daily using AI systems that evaluate each post independently against community standards. This per-item approach produces the inconsistencies that users, regulators, and the public constantly criticize: identical content moderated differently, enforcement that disproportionately affects certain communities, and standards that shift without transparency. The three-domain integrity model provides structural consistency for moderation agents, detecting enforcement bias, maintaining standard application uniformity, and creating auditable evidence that community standards are applied equitably at platform scale.

The consistency crisis in content moderation

Content moderation at platform scale is inherently difficult. Community standards must cover an enormous range of content types, cultural contexts, and edge cases. Human moderators apply standards inconsistently due to fatigue, subjective interpretation, and cultural context differences. AI classifiers produce different results for similar content due to model variability and context sensitivity.

The result is a moderation system that users experience as arbitrary. Two posts expressing the same idea in similar language may receive different moderation outcomes. Content that violates standards in one context is permitted in another without clear principled distinction. Users from certain communities report higher enforcement rates for similar content, raising equity concerns that platforms struggle to address.

These inconsistencies are not merely user experience problems. They attract regulatory scrutiny, legislative action, and public trust erosion. Platforms claim to enforce standards consistently but lack the structural mechanisms to verify or ensure that consistency across billions of moderation decisions.

Normative consistency in standards application

The normative integrity domain tracks how the moderation agent interprets and applies each community standard. When the agent determines that a specific type of expression violates the hate speech policy, that interpretation is recorded. Subsequent encounters with similar expression are checked for consistency. If the agent treats substantively similar content differently, the deviation is flagged.

This normative tracking operates across content types and contexts. The agent's interpretation of where the line falls between vigorous debate and harassment is tracked and enforced consistently. The agent's assessment of when graphic content serves newsworthy purposes versus when it violates content policies is recorded and applied uniformly. Each interpretive decision contributes to a growing normative model that constrains future decisions toward consistency.

When community standards are updated, the normative domain is explicitly revised. The boundary between the old standard and the new standard is clear and auditable. Content moderated before the change was evaluated under the prior standard. Content moderated after applies the new standard. There is no gradual, untracked drift between interpretations.

Equitable enforcement through relational integrity

Relational integrity monitors moderation outcomes across user populations. The agent tracks enforcement rates, action severity, and appeal outcomes across demographic groups, language communities, geographic regions, and account characteristics. When enforcement patterns systematically differ across groups for similar content, the relational integrity domain detects the disparity.

This detection is structural rather than anecdotal. Rather than waiting for user complaints about disparate enforcement, the integrity model continuously monitors for patterns that indicate inequitable application. The detection operates on the moderation agent's actual decisions rather than on theoretical model properties, catching real-world enforcement disparities regardless of their cause.

When equitable enforcement disparities are detected, the system initiates review of the specific standards interpretations and classification patterns that produce the disparity. This targeted investigation is more effective than broad model retraining because it identifies the specific normative decisions that generate inequitable outcomes.

Auditability for regulators and the public

For platforms facing regulatory requirements around content moderation transparency, the integrity audit log provides structural evidence of consistent enforcement. Rather than producing aggregate statistics that may obscure inconsistencies, the platform can demonstrate that its moderation system has structural consistency mechanisms, that deviations are detected and corrected, and that equitable enforcement is monitored continuously.

For users appealing moderation decisions, the normative record provides context. The user can see that their content was evaluated under a specific interpretation of a specific standard, and that the same interpretation was applied to similar content. This transparency addresses the perception of arbitrariness even when the user disagrees with the standard itself.

For the industry, integrity and coherence provide a path from the current state, where moderation consistency is aspirational, to a structural guarantee where consistency is a governed, measurable operational property of the moderation system itself.

Integrity & Coherence All 21 steps →

Track normative consistency. Detect deviation. Self-correct.

Primary Technical Disclosure
○ The Coherence Trifecta: Empathy, Integrity, and Self-Esteem as a Unified Control Loop
Secondary Technical
○ Coping Under Empathic Pressure: HSP, Narcissism, and Psychopathy as Control-Loop Intercepts○ Three-Domain Integrity Model○ Deviation Function D=(N-T)/(ExS)○ Self-Esteem as Internal Validator○ Deviation as Deterministic Semantic Mutation○ Integrity Structural Placement○ Empathy as Distributed Moral Load○ Coherence Trifecta Control Loop○ Coping Intercept Patterns○ Integrity Deviation Logging○ Integrity Collapse Detection○ Redemption Engine○ Moral Trajectory Forecasting○ Integrity-Aware Trust Slope Validation○ Integrity-Confidence Cross-Primitive Coupling○ Integrity-Modulated Discovery Traversal○ Integrity-Aware Multi-Agent Negotiation○ Biological Signal Coupling for Integrity○ Policy-Based Integrity Constraints○ Integrity Field Portability○ Predictive Deviation Alerting○ Governed Forgetting○ Predictive Social Modeling
Applications (General)
○ Autonomous Vehicle Ethical Decision-Making Through Computable Integrity○ Financial Trading Systems That Track Their Own Normative Consistency○ Integrity and Coherence for Legal Advisory Agents○ Integrity and Coherence for Government Policy Agents○ Integrity and Coherence for Journalism Editorial Agents○ Integrity and Coherence for Environmental Compliance Agents○ Integrity and Coherence for Insurance Underwriting Agents● Integrity and Coherence for Social Media Moderation Agents
Applications (Specific)
○ Waymo's Ethical Decisions Have No Normative Memory○ Cruise's Safety System Cannot Track Its Own Consistency○ JPMorgan's Trading Compliance Has No Normative Trajectory○ Palantir's Analytics Cannot Monitor Their Own Normative Drift○ Aurora's Self-Driving Stack Has No

Normative Memory○ Nuro's Delivery Robots Optimize Without Normative Tracking○ Zoox Plans Maneuvers Without Tracking Normative Drift○ Motional Validates Safety Without Governing Normative Trajectory○ Argo AI's Shutdown Reveals the Cost of Missing Normative Architecture○ comma.ai Learns to Drive Without Learning Ethics
Integrity & Coherence overview →
AQ
deterministic
autonomy

Legal

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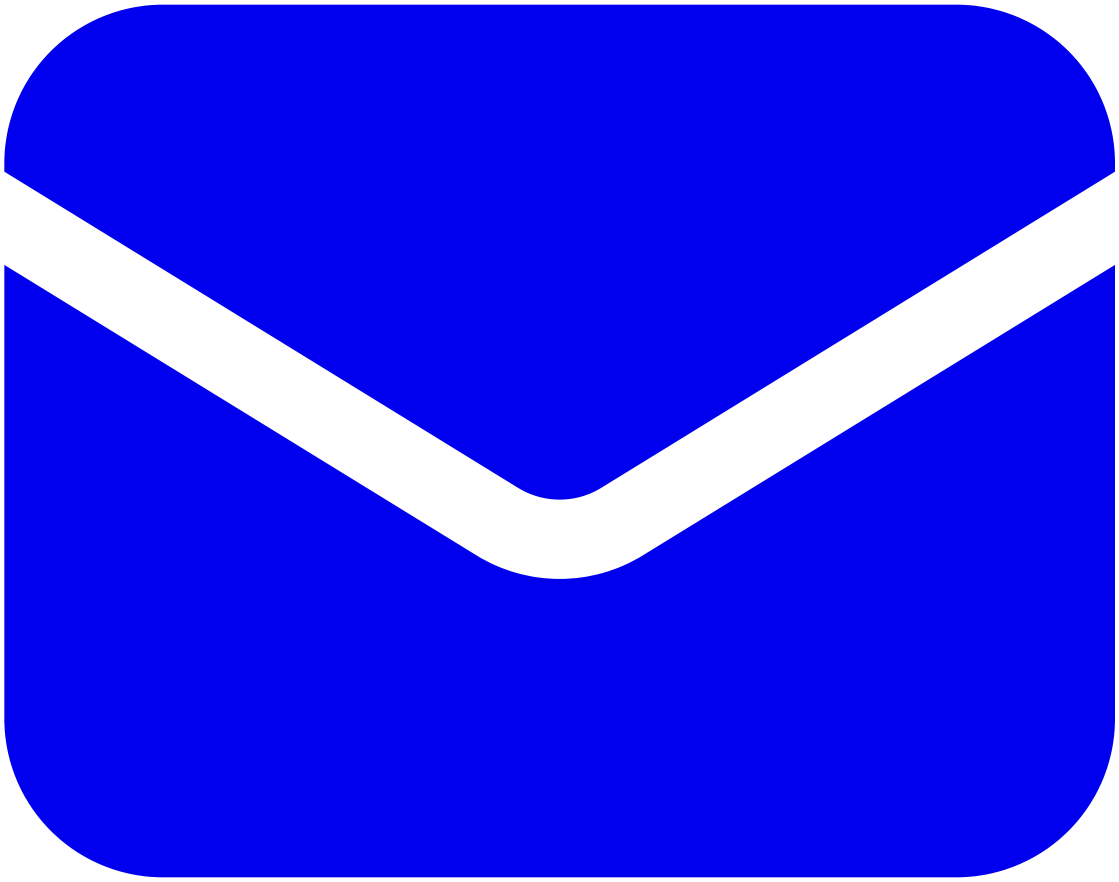

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- nick@qu3ry.net
- 72 28 14 36 01

Invented by Nick Clark | Founding Investors: Devin Wilkie